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# The Contents.

We provide bespoke care services that fit around your life and make you comfortable in your own home. Whether its physical or emotional care, our trusted carers will

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### WHO WE ARE

# Get care from the people who care.

We provide bespoke care services that fit around your life and make you comfortable in your own home. Whether its physical or emotional care, our trusted carers will be by your side throughout it all with our flexible services designed to make you comfortable in your own home.







### WHO WE ARE

## **Care starts from** your home.



### Quality

Our team of trained experienced professional carers offer the highest level of standard possible

### Security

We pride ourself on our privacy with our clients and maintain confidentiality when dealing with any care plan

### **Communication**

We pride ourself on our privacy with our clients and maintain confidentiality when dealing with any care plan

### WHO WE ARE Our Founders Story.

With over 20 years' worth of experience in the Healthcare sector, Priscilla Nyatito has a sound and advanced understanding of what high-quality care entails. From working with children with special and complex needs to vulnerable adults with either physical or cognitive disabilities, Priscilla has the right set of skills to lead a an all-encompassing care agency that can cater to the healthcare needs of different people. Passionate about bringing personcentered to the community, Priscilla has committed herself as Multilink's Care Manager to offer the best level of care to some of the most vulnerable people in our society.

Priscilla enjoys visiting National Trust sites and monuments. She is also a keen walker and enjoys hiking in her spare time.

### **EDUCATION**

- Portsmouth University, BA Learning Disabilities (2010)
- Learning Difficulties Diploma
- NVQ Level 5 Certificate in Health & Social Care
- Train the Trainer Healthcare Certificate



### **Priscilla Nyatito**

# The Steps to Get Started.

Below is the easy 3-Step process of how to get started with our care plans.



Using our extensive knowledge of the care industry we will use your assessment to get a deep understanding of what services are required.

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### Draft Your Personal Care Plan

After completion of an assessment we will structure a detailed plan of care that will provide the best level of care to your loved ones. Your Care Plan Will Commence

Our team of highly trained and experienced carers will be provided to your love one to maintain safety and happiness.

# Get the right choice for your care needs.



### **Live-in Care**

Using our extensive knowledge of the care industry we will use your assessment to get a deep understanding of what services are required.



### **Domiciliary Care**

Using our extensive knowledge of the care industry we will use your assessment to get a deep understanding of what services are required.



### Supported Living

Using our extensive knowledge of the care industry we will use your assessment to get a deep understanding of what services are required.



### **Respite Care**

Using our extensive knowledge of the care industry we will use your assessment to get a deep understanding of what services are required.

### ROUND THE CLOCK CARE

## Live-in Care.

Live-in care means having a fully trained carer living with you in your own home. Your live-in carer will support you with your specific needs to keep you comfortable and independent at home.

### Live-in care: What is it?

Full-time care at home can often be the ideal solution for those seeking elderly care. It may be that your loved one has been receiving domiciliary care but visits throughout the day are no longer sufficient to meet their needs, and more care is required. Sometimes, a person has tried residential care but is unable to settle in an institution surrounded by so many other people, and is much happier in their own home. Couples with different care needs often find that the best and most cost-effective way for them to stay together is to opt for care within their own four walls. If your loved one is in hospital, they may need to have care in place before they can be discharged. In this case, the only real alternative to a residential or <u>nursing home</u> is to arrange for private care from a resident carer in their own home.

# Frequently asked questions.

### Nhy should you choose live-in care?

Many people choose live-in care so that they can retain their independence and live exactly how they wish in the comfort of their own home. All care is a compromise between people wanting to get on with things, and getting the support they need.

Ultimately, live-in care is an option that minimises the change involved when this compromise becomes inevitable. It allows your loved one to hold on to their routines, and you to be reassured they're being looked after.



#### What does a live-in carer need?

There are a variety of ways to consider what a live-in carer needs, so let's look at their requirements at all levels. These are things you need to consider to ensure live-in care really works for your family.

- Spare bedroom
- Food and grocery budget
- Utility bills

#### Why should you choose live-in care?

Live-in care comes with many benefits, and in order to get the best out of live-in care there are a few things which the care recipient should share with their carer in order to have the best care possible. Make sure to share things such as:

- Favorite meals
- Daily routin
- Social calendar
- House rules
- Likes/dislikes
- Medical, social and emergency contacts

#### How can you find a live-in carer?

There are a few ways to find a carer – including using private arrangements. You can choose to arrange live-in care privately, which means the carer is employed by yourself and you have legal responsibilities in terms of pay and holidays.

Alternatively, you can choose to arrange live-in care using a carer employed by a care provider such as Multilink Care Management.

We can find a carer matched with your loved one's needs and personality quickly and simply – we carry out the necessary checks on all carers and then match them with you using our matching service.

### QUALITY CARE IN YOUR OWN HOME Domiciliary Care.

Domiciliary care is the range of services put in place to support an individual in their own home, and is available to those that require additional support with day to day household tasks, personal care or any other activity that allows them to maintain their quality of life and independent living.

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### ROUND THE CLOCK CARE

## Supported Living.

Live-in care means having a fully trained carer living with you in your own home. Your live-in carer will support you with your specific needs to keep you comfortable and independent at home.

## Supported Living : What is it?

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## Get In Touch.

If you have any enquires please do not hesitate to contact us, one of our team members would be more than happy to answer any questions.



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